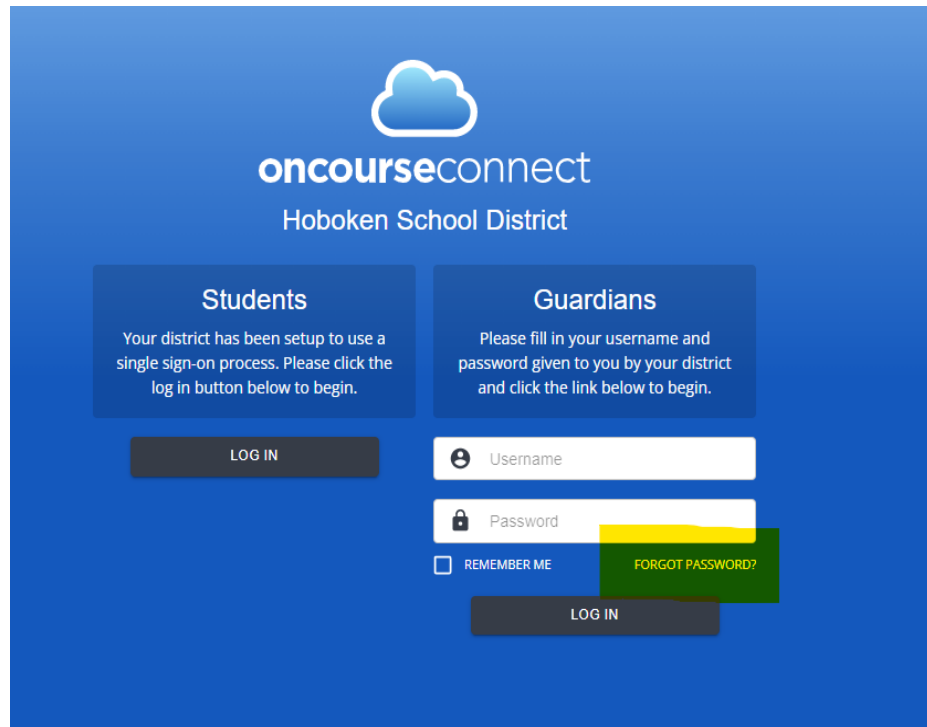


### Forgotten Parent/Guardian Username and/or Password:

**Hoboken Public Schools does NOT store Parent/Guardian passwords for security issues. You must use the Forgot Password process below.**

- Go to OnCourse Connect (<https://hoboken.ouconnect.com/login>) on a desktop/laptop computer.
- Click the "Forgot Password?" link on the Guardian area on the right side of the page.

(DO NOT ENTER ANYTHING IN THE USERNAME OR PASSWORD FIELDS)



- On the next screen, enter the email address you registered with the schools and click "Recover Password."

**You MUST use the email that is already in your OnCourse account.**



oncourseconnect

### Reset Your Password

Please enter the email address associated with your account and we will send you a link to reset your password.

RESET PASSWORD



oncourseconnect

### Reset Your Password

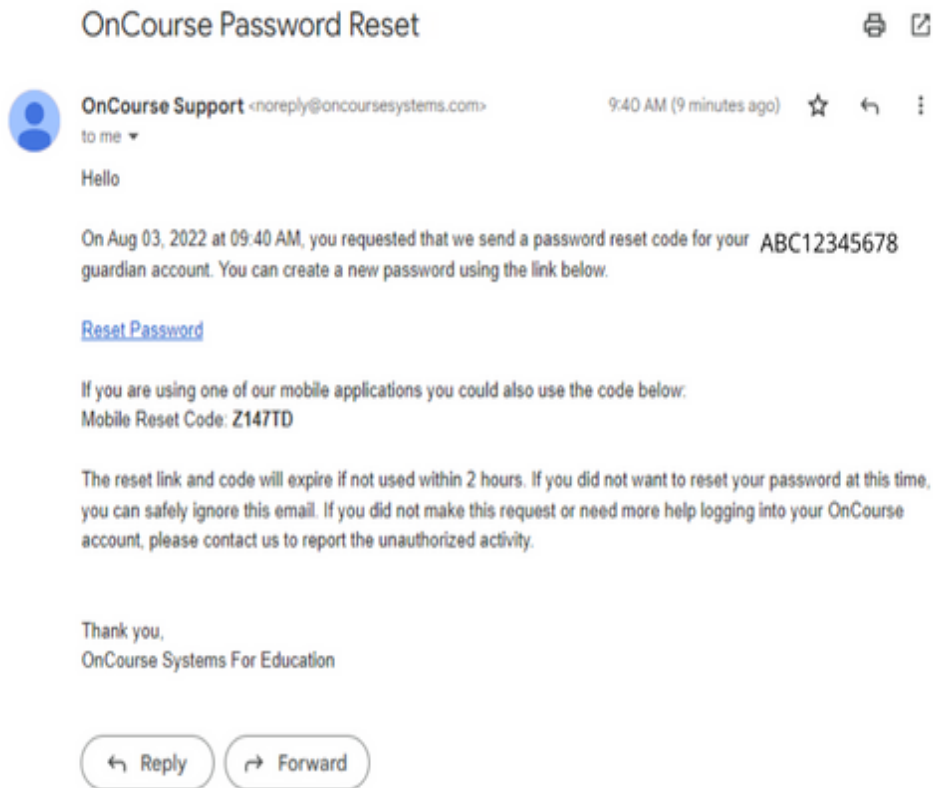
Please enter the email address associated with your account and we will send you a link to reset your password.

RESET PASSWORD

 If the email address provided is associated with an OnCourse Connect account, you will receive an email with instructions on how to reset your password. If you do not receive the email, please verify you used the right email address or contact your school district.

- You will be emailed your username with directions to change your password to one of your own choosing.
- **The email will be sent from [noreply@oncoursesystems.com](mailto:noreply@oncoursesystems.com).**

- Look in your spam folder if you can't find it right away. *(see example below)*



- When you get back to the OnCourse Connect Login Screen - enter your username and your new password in the Guardian side fields.

**Note: Your username has three letters followed by 8 numbers.  
IT IS NOT YOUR EMAIL ADDRESS.**

The screenshot shows the 'oncourseconnect' login screen for 'Wayne Township Public Schools'. It features two login sections: 'Students' and 'Guardians'.

**Students Section:**

- Instruction: Please fill in your username and password given to you by your district and click the link below to begin.
- Username field: Empty
- Password field: Empty
- Remember Me checkbox: Unchecked
- LOG IN button

**Guardians Section:**

- Instruction: Please fill in your username and password given to you by your district and click the link below to begin.
- Username field: Contains the text **ABC12345678** in red
- Password field: Empty
- Remember Me checkbox: Unchecked
- FORGOT PASSWORD? link
- LOG IN button

At the bottom of the screen, there is a copyright notice: © 2022 OnCourse Systems For Education. Terms Of Use | Contact Us.

- NOTE: This process must be done on a desktop or laptop, not a mobile device or ipad.**

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**Clicked "Forgot Password" but didn't receive the email:**

Emails are sent out within a couple seconds after clicking "Forgot Password." There are a couple of reasons you may not receive it:

- **You and your spouse have registered the same email address for your accounts with Hoboken Public Schools.** This means the system can't recognize which guardian has requested the logon information and, for security reasons, doesn't send the email. In this case, first contact [oncouseconnectsupport@hoboken.k12.nj.us](mailto:oncouseconnectsupport@hoboken.k12.nj.us) to change one of your accounts to a different, unique email address before using the "Forgot Password" link again.